Liaison International Accessibility Conformance Report

Revised Section 508 Edition

VPAT® Version 2.4 (Revised) – June 2023

Name of Product/Version: Liaison International- WebAdMIT

Product Description: WebAdMIT is a cloud-based admissions management platform that provides users with tools to streamline their admissions processes.

Report Date: 08 June 2023

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Notes:

V1.1 – Revised April 2, 2021 – Updated Chapter 6 and formatting.

V1.2 – Revised April 13, 2021 – Updated success criteria.

V1.4 – Updated compliance scope on pages 7 and 8 from rows 39 to 45.

V1.5 – Updated compliance scope on pages 8, 9, 12 and 15.

Scope+: All workflows have be tested for Admissions and/or Association Users

Sl.no	Page Name	URL	Testing Methodology*
1	Login	https://current.webadmit.org/session/new	Manual + Automation
2	Users	https://current.webadmit.org/users https://current.webadmit.org/users/new	Manual + Automation
3	Search Applicants	https://current.webadmit.org/search	Manual + Automation
4	List Manager Index	https://current.webadmit.org/lists	Manual + Automation
5	List Results page	https://current.webadmit.org/lists/17901) https://current.webadmit.org/lists/464115	Manual + Automation
6	New Field list	https://current.webadmit.org/lists/new	Manual + Automation
7	New Composite List	https://current.webadmit.org/lists/new	Manual + Automation
8	Export Manager Index	https://current.webadmit.org/export/lists	Manual + Automation
9	New Export Creation	https://current.webadmit.org/export/lists/new	Manual + Automation

10	Reports	https://current.webadmit.org/reports	Manual + Automation
11	New Reports Creation	https://current.webadmit.org/reports/files/new	Manual + Automation
12	Recent Files	https://current.webadmit.org/recent_files	Manual + Automation
13	Applicant Details Page	https://current.webadmit.org/applicants	Manual + Automation
14	Prerequisites	https://current.webadmit.org/prerequisites https://current.webadmit.org/prerequisites/new	Manual + Automation
15	New Prerequisite Criteria	https://current.webadmit.org/prerequisites/424/criteria/new https://current.webadmit.org/prerequisites/424/criteria/1419/edit	Manual + Automation
16	Workgroups	https://current.webadmit.org/work_groups https://current.webadmit.org/work_groups/new	Manual + Automation
17	PDF Manager Templates	https://current.webadmit.org/pdf_manager/templates https://current.webadmit.org/pdf_manager/templates/new	Manual + Automation
18	Scoring Models	https://current.webadmit.org/scoring/models https://current.webadmit.org/scoring/models/new	Manual + Automation
19	Point Tables	https://current.webadmit.org/scoring/point_tables/new	Manual + Automation

20	Requirements	https://current.webadmit.org/requirements https://current.webadmit.org/requirements/new	Manual + Automation
21	New Requirements Criteria	https://current.webadmit.org/requirements/423/criteria/new https://current.webadmit.org/requirements/423/criteria/1420/edit	Manual + Automation
22	Interview Types	https://current.webadmit.org/interview_types https://current.webadmit.org/interview_types/new	Manual + Automation
23	Multiple Interviews	https://current.webadmit.org/multi_interviews/new?applicant_id=	Manual + Automation
24	Assignment Types	https://current.webadmit.org/assignment_types https://current.webadmit.org/assignment_types/new	Manual + Automation
25	Search Assignments	https://current.webadmit.org/search/assignment	Manual + Automation
26	Search Interviews	https://current.webadmit.org/search/interviews	Manual + Automation
27	Deactivated Applicants	https://current.webadmit.org/search/deactivated_applicants	Manual + Automation
28	Search Correspondence	https://current.webadmit.org/emails	A Manual + Automation
29	Email Addresses	https://current.webadmit.org/email_addresses	Manual + Automation

		https://current.webadmit.org/email_addresses/new	
30	Email Templates	https://current.webadmit.org/email_templates https://current.webadmit.org/email_templates/new	Manual + Automation
31	Local Status	https://current.webadmit.org/local_statuses https://current.webadmit.org/local_statuses/new	Manual + Automation
32	Local GPAs	https://current.webadmit.org/gpa_templates https://current.webadmit.org/gpa_templates/new	Manual + Automation
33	Custom Fields	https://current.webadmit.org/custom_fields https://current.webadmit.org/custom_fields/new	Manual + Automation
34	Admissions User Dashboard	https://current.webadmit.org	Manual + Automation
35	Applicant Header	https://current.webadmit.org/applicant_details_headers/new	Manual + Automation
36	Clipboard	https://current.webadmit.org/clipboard	Manual + Automation
37	FAQs	https://current.webadmit.org/faqs	Manual + Automation
38	Support Resources	https://current.webadmit.org/pages/support_info	Manual + Automation
39	In Progress Applicants	https://current.webadmit.org/search/in_progress_applicants	Manual + Automation

40	Received Applicants	https://current.webadmit.org/search/received_applicants	Manual + Automation
41	Complete Applicants	https://current.webadmit.org/search/complete_applicants	Manual + Automation
41	On Hold Applicants	https://current.webadmit.org/search/on_hold_applicants	Manual + Automation
42	Undelivered Applicants	https://current.webadmit.org/search/undelivered_applicants	Manual + Automation
43	Competing Offers Made	https://current.webadmit.org/search/made_competing_offers	Manual + Automation
44	Competing Offers Accepted	https://current.webadmit.org/search/accepted_competing_offers	Manual + Automation
45	Matriculated Elsewhere	https://current.webadmit.org/search/matriculated_elsewhere_applicants	Manual + Automation

* Automation used axe core rule engine 4.5
* Manual assessment based on Windows 10 – Firefox 76.0 – NVDA 2019.3

Evaluation Methods Used:
Evaluation Methods Used: A combination of automated and manual accessibility assessment techniques were used to evaluate the application. The technology platforms on which the testing was performed were Windows 10 OS, Firefox 76.0, and NVDA 2019.3

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:
- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Non-text content i.e., Informative Images and icons are provided with the text alternatives. Assistive technologies use these text alternatives to inform the purpose of the images & icons to users with visual impairments in audio or braille **Exceptions:** The RTF Email editor contain some icons which do not currently have text alternatives.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	There is no time-based media available in the current iteration of the product
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	There is no time-based media available in the current iteration of the product
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	There is no time-based media available in the current iteration of the product
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Information, structure, and relationships conveyed through presentation are programmatically determined or are available in text **Exception:** The structure of the search and list results tables may not be read accurately using a screen reader.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Content is rendered in a correct meaningful sequence, programmatically determined which allows assistive technologies to convey the relationship between the content
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Other than sensory characteristics of components such as shape, color, size, visual location, orientation, or sound instructions are used for understanding and operating content of the product.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Along with the color, other methods are provided to convey information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	There is no time-based media available in the current iteration of the product
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes. **Exceptions:** The Export Field Selector and the RTF Email editor contain some functions which are not currently keyboard accessible.
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software)	Supports	No keyboard traps: user can move into, and away from, any user interface component, simply by using their keyboard.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	WebAdMIT supports time-out limits for inactive users. Users are warned before time expires and given at least 20 seconds to extend the time limit with a simple action and can extend the time limit at least ten times.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: • Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	For moving, blinking, scrolling, or auto-updating information, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	WebAdMIT does not contain a part that flashes more than three times in one second.
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Users of assistive technologies e.g. screen readers, as well as other users (keyboard only, screen magnifiers, etc.) can scan the page quickly and efficiently using bypass blocks (Headings, Landmarks, Iframe titles). • Skip to main content links have been added on all pages for bypassing the top and side navigation bars to reach the main content directly. • Skip to search results links have been added to all search pages for bypassing search criteria and pagination links upon search result load.

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Page Titles are provided in such a way to help users find content and orient themselves within it. It also empowers users to know effortlessly when that page has changed
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	WebAdMIT pages navigate sequentially, and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Liaison uses descriptive text or WAI-ARIA attributes to identify the purpose of links **Exceptions:** The Export Field Selector and the RTF Email editor contain some links which do not currently include descriptive text to identify their purpose.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The default human language of each page is provided programmatically by liaison.
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	A component merely receiving focus will never automatically initiate a change of context.
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software)	Supports	Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	WebAdMIT provides ways to identify errors that will be interpreted by people with disabilities and/or using assistive technologies.
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	WebAdMIT provides Labels or instructions clearly when content requires user input. **Exceptions:** The Export Field Selector and the RTF Email editor contain some components which do not currently provide labels or instructions.
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	For all user interface components in WebAdMIT (including but not limited to: form elements, links and components generated by scripts), the name and role is programmatically determined; states, properties, and values that are set by the user programmatically; and notification of changes to these items is available to user agents, including assistive technologies. **Exceptions:** The Export Field Selector and the RTF Email editor contain some components which do not currently provide all states, properties, or values.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	There is no time-based media available in the current iteration of this product.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	There is no time-based media available in the current iteration of this product.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	WebAdMIT maintains a threshold value of color contrast i.e., 4.5 :1 between the regular text and its background and 3:1 between the large text and (at or over 18 point or 14 point bold) and its background. As a multitenant configurable product, each client of WebAdMIT can set their own colors for local statuses.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	WebAdMIT pages can scale content up to 200% and the pages will still be readable and will not lose any functionality.
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508	Not Applicable	WebAdMIT does not contain any images of text.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	WebAdMIT provides Multiple ways i.e., more than one way to navigate through the site in order to help users locate content in a manner that meets their needs.
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	WebAdMIT pages have descriptive headings and labels which are unique and contextual.
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Focus indication is always visible during keyboard navigation.
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	WebAdMIT does not contain any additional languages in the content in this iteration.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	The user interface of WebAdMIT has a consistent structure i.e., navigation elements (such as navigation menus, search forms or table of contents) are used on multiple pages and are presented in the same relative order which will help users with disabilities to quickly anticipate how to find (or skip) the content each time they encounter it.

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Partially Supports	WebAdMIT user interface components (such as links, buttons, active icons, informational icons, objects, etc.) that are used on multiple pages are identified (labelled) consistently across all pages. **Exceptions:** The Export Field Selector and the RTF Email editor contain some components which are not currently consistently identified.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	WebAdMIT error messages provide suggested solutions to errors encountered. **Exceptions:** In certain instances, a solution is not provided in the error message. If an error message does not provide a suggested solution, the user can refer to the WebAdMIT help materials or contact WebAdMIT support at webadmitsupport@liaisonedu.com
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	WebAdMIT does not cause legal commitments, offer financial transactions, modify or delete user controllable data in data-storage systems, or submit user test responses.

* As a multitenant configurable product, each client has their own custom combination of layout, color selection, forms and questions that make up their gateway and may affect compliance.

Table 3: Success Criteria, Level AAA

Notes: Level AAA success criteria have not been evaluated and hence, the Success Criteria, Level AAA table has been removed.

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	WebAdMIT supports modes of operation that do not require user vision.
302.2 With Limited Vision	Supports	WebAdMIT supports standard browser magnification and mode that reduces the field of vision required.
302.3 Without Perception of Color	Supports	WebAdMIT does not use color as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
302.4 Without Hearing	Not applicable	WebAdMIT does not rely on any auditory modes of operation.
302.5 With Limited Hearing	Not applicable	WebAdMIT does not rely on any auditory modes of operation and also has no mode which improves clarity, reduces background noise, or allows user control of volume.
302.6 Without Speech	Not applicable	No mode of operation is provided. ICT shall provide at least one mode of operation that does not require user speech on the Liaison product

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Supports	All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes.
302.8 With Limited Reach and Strength	Supports	All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	WebAdMIT provides features which are simpler and easier to use by individuals with limited cognitive, language, and learning abilities

Chapter 4: Hardware

Notes: Hardware is not applicable for this product and hence, the hardware table has been removed.

Chapter 5: Software

Exception: Web applications that conform to all Level A, Level AA Success Criteria, and all Conformance Requirements in WCAG 2.0 (incorporated by reference in Chapter 1) shall not be required to conform to 502 and 503.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	WebAdMIT is a web only application
502.2.2 No Disruption of Accessibility Features	Not Applicable	WebAdMIT is a web only application
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	WebAdMIT is a web only application
502.3.2 Modification of Object Information	Not Applicable	WebAdMIT is a web only application
502.3.3 Row, Column, and Headers	Not Applicable	WebAdMIT is a web only application
502.3.4 Values	Not Applicable	WebAdMIT is a web only application
502.3.5 Modification of Values	Not Applicable	WebAdMIT is a web only application
502.3.6 Label Relationships	Not Applicable	WebAdMIT is a web only application

Criteria	Conformance Level	Remarks and Explanations
502.3.7 Hierarchical Relationships	Not Applicable	WebAdMIT is a web only application
502.3.8 Text	Not Applicable	WebAdMIT is a web only application
502.3.9 Modification of Text	Not Applicable	WebAdMIT is a web only application
502.3.10 List of Actions	Not Applicable	WebAdMIT is a web only application
502.3.11 Actions on Objects	Not Applicable	WebAdMIT is a web only application
502.3.12 Focus Cursor	Not Applicable	WebAdMIT is a web only application
502.3.13 Modification of Focus Cursor	Not Applicable	WebAdMIT is a web only application
502.3.14 Event Notification	Not Applicable	WebAdMIT is a web only application
502.4 Platform Accessibility Features	Not Applicable	WebAdMIT is a web only application
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	WebAdMIT is a web only application
503.3 Alternative User Interfaces	Not Applicable	WebAdMIT is a web only application
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	WebAdMIT is a web only application
503.4.2 Audio Description Controls	Not Applicable	WebAdMIT is a web only application
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.0 section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	WebAdMIT is a web only application
504.2.2 PDF Export	Not Applicable	WebAdMIT is a web only application
504.3 Prompts	Not Applicable	There no prompts provided in WebAdMIT
504.4 Templates	Not Applicable	There no templates provided in WebAdMIT

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	WebAdMIT provides an electronic version of the support documentation on the use

Criteria	Conformance Level	Remarks and Explanations
		of the portal – End users with disabilities can request additional product support documentation by contacting our support center at webadmitsupport@liaisonedu.com
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	End-users with disabilities can request additional product support documentation by contacting our support center at webadmitsupport@liaisonedu.com
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	WebAdMIT provides an electronic version of the support documentation on the use of the portal – End users with disabilities can request additional product support documentation by contacting our support center at webadmitsupport@liaisonedu.com
603.3 Accommodation of Communication Needs	Supports	Support service related to WebAdMIT can be found at the WebAdMIT help website. Currently, telephone communication provision does not support TTY or relay services. Users with disabilities can open support request directly at webadmitsupport@liaisonedu.com