



Liaison International Accessibility Conformance Report

Revised Section 508 Edition

Voluntary Product Accessibility Template® (VPAT) Version 1.0 – July 2022

Name of Product: Admissions

Product Description: Admissions is a cloud-based admissions management platform that provides users with tools to streamline their admissions processes.

Report Date: 8 July 2022

Point of Contact Name/Email: Matt Baker, Director Product Management (mbaker@liaisonedu.com)

Notes:

Scope:

Sl.no	Page Name	URL	Testing Methodology*
1	Login	https://test-automation.slideroom-auto.net/#login https://test-automation.slideroom-auto.net/#/forgot-password https://test-automation.slideroom-auto.net/#/account	Manual and Automated
2	Reports	https://test-automation.slideroom-auto.net/#/reports https://test-automation.slideroom-auto.net/#/reports/5be9d5934f3b260001c39786 https://test-automation.slideroom-auto.net/#/analytics/goals	Manual and Automated
3	Contacts	https://test-automation.slideroom-auto.net/#/contacts https://test-automation.slideroom-auto.net/#/contacts/62c390563461080001667033	Manual and Automated
4	Applications	https://test-automation.slideroom-auto.net/#/applications https://test-automation.slideroom-auto.net/#/applications/62c4a3e4bc983e00015d2da8	Manual and Automated
5	Marketing	https://test-automation.slideroom-auto.net/#/marketing/bulk-messages https://test-automation.slideroom-auto.net/#/marketing https://test-automation.slideroom-auto.net/#/marketing/outreach/email-templates	Manual and Automated
	Calendar	https://test-automation.slideroom-auto.net/#/calendar	Automated
	Tasks	https://test-automation.slideroom-auto.net/#/tasks	Manual and Automated
6	Settings > Organization	https://test-automation.slideroom-auto.net/#/settings/organization https://test-automation.slideroom-auto.net/#/settings/users https://test-automation.slideroom-auto.net/#/settings/users/new https://test-automation.slideroom-auto.net/#/settings/roles https://test-automation.slideroom-auto.net/#/settings/roles/new https://test-automation.slideroom-auto.net/#/settings/teams	Automated
	Settings > Contacts	https://test-automation.slideroom-auto.net/#/settings/contact-types https://test-automation.slideroom-auto.net/#/settings/contact-types/new	Automated

		https://test-automation.slideroom-auto.net/#/settings/contact-segments https://test-automation.slideroom-auto.net/#/settings/contact-segments/new https://test-automation.slideroom-auto.net/#/settings/contact-views https://test-automation.slideroom-auto.net/#/settings/contact-views/new https://test-automation.slideroom-auto.net/#/settings/contact-routing-tables https://test-automation.slideroom-auto.net/#/settings/contact-routing-tables/new https://test-automation.slideroom-auto.net/#/settings/workflows?objectType=Contact https://test-automation.slideroom-auto.net/#/settings/workflows/new?objectType=Contact https://test-automation.slideroom-auto.net/#/settings/forms/inquiry https://test-automation.slideroom-auto.net/#/settings/forms/inquiry/new https://test-automation.slideroom-auto.net/#/settings/inquiry-portal https://test-automation.slideroom-auto.net/#/settings/inquiry-portal/manage	
	Settings > Application Setup	https://test-automation.slideroom-auto.net/#/settings/programs https://test-automation.slideroom-auto.net/#/settings/programs/new https://test-automation.slideroom-auto.net/#/settings/program-properties https://test-automation.slideroom-auto.net/#/settings/program-properties/manage https://test-automation.slideroom-auto.net/#/settings/custom-properties https://test-automation.slideroom-auto.net/#/settings/custom-properties/manage https://test-automation.slideroom-auto.net/#/settings/forms/applicant https://test-automation.slideroom-auto.net/#/settings/forms/applicant/new https://test-automation.slideroom-auto.net/#/settings/forms/applicant/594a9b18f4d1b405789428af https://test-automation.slideroom-auto.net/#/settings/applicant-portal https://test-automation.slideroom-auto.net/#/settings/applicant-portal/manage https://test-automation.slideroom-auto.net/#/settings/student-portal https://test-automation.slideroom-auto.net/#/settings/student-portal/manage https://test-automation.slideroom-auto.net/#/settings/forms/recommender https://test-automation.slideroom-auto.net/#/settings/forms/recommender/new https://test-automation.slideroom-auto.net/#/settings/forms/recommender/594a9d6bf4d1b40f382c32cc	Automated

		https://test-automation.slideroom-auto.net/#/settings/reference-portal https://test-automation.slideroom-auto.net/#/settings/reference-portal/manage https://test-automation.slideroom-auto.net/#/settings/content https://test-automation.slideroom-auto.net/#/settings/content/new https://test-automation.slideroom-auto.net/#/settings/content/5d5eeef5cc872e0001888e0b https://test-automation.slideroom-auto.net/#/settings/program-stage-templates https://test-automation.slideroom-auto.net/#/settings/program-stage-templates/new https://test-automation.slideroom-auto.net/#/settings/program-stage-templates/627cf8b9ba04510001c63024	
	Settings > Application Review	https://test-automation.slideroom-auto.net/#/settings/application-view https://test-automation.slideroom-auto.net/#/settings/application-view/summary-fields https://test-automation.slideroom-auto.net/#/settings/forms/evaluation https://test-automation.slideroom-auto.net/#/settings/forms/evaluation/new https://test-automation.slideroom-auto.net/#/settings/forms/evaluation/60648de2f89ce80001eebe79 https://test-automation.slideroom-auto.net/#/settings/decisions https://test-automation.slideroom-auto.net/#/settings/decisions/manage https://test-automation.slideroom-auto.net/#/settings/decision-letters https://test-automation.slideroom-auto.net/#/settings/decision-letters/new https://test-automation.slideroom-auto.net/#/settings/decision-letters/61e8787666c5c3000149def0 https://test-automation.slideroom-auto.net/#/settings/phases https://test-automation.slideroom-auto.net/#/settings/phases/manage https://test-automation.slideroom-auto.net/#/settings/segments https://test-automation.slideroom-auto.net/#/settings/segments/new https://test-automation.slideroom-auto.net/#/settings/segments/610177ea0adc6d00013884dd https://test-automation.slideroom-auto.net/#/settings/routing-tables/evaluation https://test-automation.slideroom-auto.net/#/settings/routing-tables/evaluation/new	Automated

	https://test-automation.slideroom-auto.net/#/settings/routing-tables/evaluation/5e2ef9bf2e511600010585c4 https://test-automation.slideroom-auto.net/#/settings/automation-rules https://test-automation.slideroom-auto.net/#/settings/automation-rules/new https://test-automation.slideroom-auto.net/#/settings/automation-rules/6054a773ec232d000101108d https://test-automation.slideroom-auto.net/#/settings/workflows?objectType=Application https://test-automation.slideroom-auto.net/#/settings/workflows/new?objectType=Application https://test-automation.slideroom-auto.net/#/settings/workflows/5eb2bf00af2f20000146d4b3	
Settings > Marketing	https://test-automation.slideroom-auto.net/#/settings/marketing/email-info https://test-automation.slideroom-auto.net/#/settings/marketing/voice https://test-automation.slideroom-auto.net/#/settings/marketing/suppressed-items	Automated
Settings > Calendar	https://test-automation.slideroom-auto.net/#/settings/event-types https://test-automation.slideroom-auto.net/#/settings/forms/calendar-inquiry https://test-automation.slideroom-auto.net/#/settings/forms/inquiry/new https://test-automation.slideroom-auto.net/#/settings/forms/inquiry/62373b49e92cda0001b3c8bc	Automated
Settings > Import/Export	https://test-automation.slideroom-auto.net/#/settings/integrations/data-sources https://test-automation.slideroom-auto.net/#/settings/exports https://test-automation.slideroom-auto.net/#/settings/exports/new https://test-automation.slideroom-auto.net/#/settings/exports/60a7e0205baf5100015e8831 https://test-automation.slideroom-auto.net/#/settings/export-destinations https://test-automation.slideroom-auto.net/#/settings/export-destinations/add/sftp https://test-automation.slideroom-auto.net/#/settings/export-destinations/add/webhook	Automated

		https://test-automation.slideroom-auto.net/#/settings/export-destinations/add/s3 https://test-automation.slideroom-auto.net/#/settings/translation-tables https://test-automation.slideroom-auto.net/#/settings/translation-tables/new https://test-automation.slideroom-auto.net/#/settings/translation-tables/61977aac1f24ea0001c358b0 https://test-automation.slideroom-auto.net/#/settings/field-dictionary	
	Settings > System	https://test-automation.slideroom-auto.net/#/settings/email-templates https://test-automation.slideroom-auto.net/#/settings/email-templates/new https://test-automation.slideroom-auto.net/#/settings/email-templates/ReferenceNotification https://test-automation.slideroom-auto.net/#/settings/payments https://test-automation.slideroom-auto.net/#/settings/payments/new-gateway https://test-automation.slideroom-auto.net/#/settings/payments/5fd24ef896399900016ff03b/payments https://test-automation.slideroom-auto.net/#/settings/developer https://test-automation.slideroom-auto.net/#/settings/key-vault https://test-automation.slideroom-auto.net/#/settings/key-vault/new https://test-automation.slideroom-auto.net/#/settings/key-vault/5ed01cfa5036a00001a75c25 https://test-automation.slideroom-auto.net/#/settings/system-activity https://test-automation.slideroom-auto.net/#/settings/integrations/contacts https://test-automation.slideroom-auto.net/#/settings/integrations/contacts/manage https://test-automation.slideroom-auto.net/#/settings/functions https://test-automation.slideroom-auto.net/#/settings/functions/60d6255b1bec1e0001fd1b74	Automated
7	Other	https://test-automation.slideroom-auto.net/#/notifications https://test-automation.slideroom-auto.net/#/downloads https://test-automation.slideroom-auto.net/#/emails	Manual and Automated

8	Applicant Portal – Login/Registration	https://test-automation-applicant-portal.slideroom-auto.net https://test-automation-applicant-portal.slideroom-auto.net/#/register	Manual and Automated
9	Applicant Portal Dashboard	https://test-automation-applicant-portal.slideroom-auto.net/#/programs	Manual and Automated
10	Applicant Portal - Application	https://test-automation-applicant-portal.slideroom-auto.net	Manual and Automated

* **Automation** used aXe core rule engine 4.4.2, Linux, Firefox 100.0.2

* **Manual** assessment based on Windows 10, Chrome 102, NVDA 2022.1

Evaluation Methods Used: A combination of automated and manual accessibility assessment techniques were used to evaluate the Admissions application. Automated assessment was done on all pages whereas manual testing using assistive technology was performed on some of the selective pages representative of the application as a whole. The technology platforms on which the testing was performed were Windows 10, Edge 102, NVDA 2022.1 for Manual assessment and Linux, Firefox 100.0.2, aXe core rule engine 4.4.2 for Automated assessment.

Applicable Standards/Guidelines: WCAG2.0 Level A & AA guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Doqcs) 	Partially Supports	<p>Non-text content i.e., Informative Images and icons are partially provided with the text alternatives. Assistive technologies use these text alternatives to inform the purpose of the images & icons to users with visual impairments in audio or braille.</p> <p>This is supported in Admissions. The following are the pages which are partially supported:</p> <ol style="list-style-type: none"> 1. Dashboard 2. Contact Properties 3. Application Review
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	There is no time-based media available in the current iteration of the product
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	There is no time-based media available in the current iteration of the product
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Not Applicable	There is no time-based media available in the current iteration of the product

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>Information, structure, and relationships conveyed through presentation can partially be programmatically determined or are available in text.</p> <p>This is supported in Admissions. The following Pages are partially supported:</p> <ol style="list-style-type: none"> Contact Properties Settings
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>Content is partially rendered in a correct meaningful sequence, programmatically determined which allows assistive technologies to convey the relationship between the content.</p> <p>This is supported in Admissions. The following pages are partially supported:</p> <ol style="list-style-type: none"> Login Page Sidebars and Headings on users landing Page Search Applicants Screen as Admissions User Search Assignments as Admissions User Applicant Details page
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 	Partially Supports	Other than sensory characteristics of components such as shape, color, size, visual location, orientation or sound instructions are not used for

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>understanding and operating content of the product</p> <p>This is supported in Admissions. The following sections are partially supported:</p> <ol style="list-style-type: none"> 1. User Dashboard 2. Reports 3. Applicant Header
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Along with the color, other methods are mostly provided to convey information, indicating an action, prompting a response, or distinguishing a visual element.</p> <p>This is supported in Admissions. The following pages are partially supported:</p> <ol style="list-style-type: none"> 1. Dashboard 2. Reports 3. Contact Properties 4. Application Review 5. Settings 6. Applicant Portal
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	There is no time-based media available in the current iteration of the product
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to:</p>	Partially Supports	Most functionality of the content is operable through a keyboard interface without requiring

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints. Most screens and the form elements within support keyboard navigation. Exceptions on a few pages - <ol style="list-style-type: none"> 1. Settings 2. Application Review 3. Downloads 4. Sent Emails 5. Switch Organizations 6. Dashboards 7. Reports
<u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Few keyboard traps: user is generally able to move into, and away from, any user interface component, simply by using their keyboard.
<u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	System supports time-out limit. User is allowed to extend the time limit, and the user is given at least 20 seconds to extend the time limit at least ten times.
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: <ul style="list-style-type: none"> • 	Partially Supports	For moving, blinking, scrolling, or auto-updating information, there is a mechanism for the user to pause, stop, or hide it unless the movement,

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		blinking, or scrolling is part of an activity where it is essential; There is no real-time streaming or media content in the application and as such the system does support moving or scrolling without hindering user experience caused by browser refresh Successful save messages on some pages cannot be paused or stopped.
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	Admissions does not have a feature or capability that flashes more than three times in one second.
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Does Not Support	Users of assistive technologies e.g. screen readers, as well as other users (keyboard only, screen magnifiers, etc.) are not able to scan the page quickly and efficiently using bypass blocks (Skip links, headings, Landmarks, Iframe titles). Admissions does not currently support the bypassing feature on the webpages either by skip link or structural markup on the sections.
<u>2.4.2 Page Titled</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Supports	Page Titles are provided in such a way, it helps users find content and orient themselves within it. It also empowers users to know effortlessly when that page has changed.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		Most pages in Admissions have descriptive titles further easier comprehension and to assist with navigation
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Most Admissions screens allow for navigating sequentially and the navigation sequence affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>Admissions partially uses descriptive text or WAI-ARIA attributes to identify the purpose of links.</p> <p>Following page is currently supported:</p> <ol style="list-style-type: none"> 1. Login Page 2. Sidebars and Headings on users landing Page 3. Search Applicants Screen as Admissions User 4. Search Assignments as Admissions User 5. List Manager Index Page
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The default human language of each page is provided programmatically by Admissions. Currently English is the default and only supported language in the product
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p>	Supports	A component merely receiving focus will never automatically initiate a change of context.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		Admissions fully supports this requirement.
<u>3.2.2 On Input</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component. Exception: Describing what will happen before a change to a form control that causes a change of context to occur is made.
<u>3.3.1 Error Identification</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Admissions currently partially provides for ways to identify errors that will be interpreted by people with disabilities and/or using assistive technologies. The messaging on the following pages is partially supported: <ol style="list-style-type: none"> 1. Login Page 2. Sidebars and Headings on users landing Page 3. Search Applicants Screen as Admissions User 4. Search Assignments as Admissions User 5. Settings pages 6. Applicant Details page

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Admissions pages are providing Labels or instructions clearly, when content requires user input.</p> <p>The following sections are partially supported:</p> <ol style="list-style-type: none"> 1. Contact properties 2. Settings 3. Applicant Portal
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>IDs are unique, except where the specifications allow these features.</p> <p>The following sections are partially supported:</p> <ol style="list-style-type: none"> 1. Marketing Email Templates
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can partially be programmatically determined; states, properties, and values that can be set by the user can partially be programmatically set; and notification of changes to these items is partially available to user agents, including assistive technologies.</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	There is no time-based media available in the current iteration of the product
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	There is no time-based media available in the current iteration of the product
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Left navigation and sub-menus and tabs use consistent highlighting to indicate current location. Adequate color contrast is consistently provided for most of the elements between foreground and background text colors.</p> <p>This is supported in Admissions. The following pages are partially supported:</p> <ol style="list-style-type: none"> 1. Dashboard 2. Reports

Criteria	Conformance Level	Remarks and Explanations
		3. Contact Properties 4. Application Review 5. Settings 6. Applicant Portal
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Pages within Admissions can scale/magnify the content up to 200% and the pages will still be readable and will not lose any functionality.
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	Admissions does not contain any images of text
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Admissions offers more than one way to navigate through the site in order to help users locate content in a manner that meets their needs. This is done through helpful links present in FAQs and Search functions.
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Admissions screens have descriptive headings and labels. Labels are unique and contextual.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Focus indicator during keyboard navigation is usually visible.
<p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	Admissions does use different languages in the content or in parts in this iteration.
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Partially Supports	<p>The user interface has a consistent structure i.e., navigation elements (such as navigation menus, search forms or table of contents) are used on multiple pages, and are presented in the same relative order which will help users with disabilities to quickly anticipate how to find (or skip) the content each time they encounter it</p> <p>Navigation is consistent with left navigation bar providing navigable links that are presented in a consistent order.</p>
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Most user interface components (such as links, buttons, active icons, informational icons, objects, etc.) that are used on multiple pages in Admissions are labelled consistently across all pages

Criteria	Conformance Level	Remarks and Explanations
<u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	The error messages in Admissions usually provide suggestions on how to correct the input.
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	Liaison does not cause legal commitments, offer financial transactions, modify or delete user controllable data in data-storage systems, or submit user test responses.

Table 3: Success Criteria, Level AAA

Notes: Level AAA success criteria are not evaluated hence Level AAA SC tables are deleted

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Admissions supports modes of operation that do not require user vision.

Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Supports	Admissions supports standard browser magnification and mode that reduces the field of vision required.
302.3 Without Perception of Color	Supports	Admissions does not use color as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
302.4 Without Hearing	Not applicable	Admissions does not rely on any auditory modes of operation.
302.5 With Limited Hearing	Not applicable	Admissions does not rely on any auditory modes of operation and also has no mode which improves clarity, reduces background noise, or allows user control of volume.
302.6 Without Speech	Not applicable	No mode of operation is provided. ICT shall provide at least one mode of operation that does not require user speech on the Liaison product
302.7 With Limited Manipulation	Supports	All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes.
302.8 With Limited Reach and Strength	Supports	All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Admissions provides features which are simpler and easier to use by individuals with limited cognitive, language, and learning abilities

Chapter 4: [Hardware](#)

Notes: Hardware is not applicable for this product and hence, the hardware table has been removed.

Chapter 5: [Software](#)

Exception: Web applications that conform to all Level A, Level AA Success Criteria, and all Conformance Requirements in WCAG 2.0 (incorporated by reference in Chapter 1) shall not be required to conform to 502 and 503.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Admissions is a web only application
502.2.2 No Disruption of Accessibility Features	Not Applicable	Admissions is a web only application
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	Admissions is a web only application
502.3.2 Modification of Object Information	Not Applicable	Admissions is a web only application
502.3.3 Row, Column, and Headers	Not Applicable	Admissions is a web only application
502.3.4 Values	Not Applicable	Admissions is a web only application
502.3.5 Modification of Values	Not Applicable	Admissions is a web only application
502.3.6 Label Relationships	Not Applicable	Admissions is a web only application
502.3.7 Hierarchical Relationships	Not Applicable	Admissions is a web only application
502.3.8 Text	Not Applicable	Admissions is a web only application
502.3.9 Modification of Text	Not Applicable	Admissions is a web only application
502.3.10 List of Actions	Not Applicable	Admissions is a web only application
502.3.11 Actions on Objects	Not Applicable	Admissions is a web only application
502.3.12 Focus Cursor	Not Applicable	Admissions is a web only application
502.3.13 Modification of Focus Cursor	Not Applicable	Admissions is a web only application
502.3.14 Event Notification	Not Applicable	Admissions is a web only application
502.4 Platform Accessibility Features	Not Applicable	Admissions is a web only application
503 Applications	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
503.2 User Preferences	Not Applicable	Admissions is a web only application
503.3 Alternative User Interfaces	Not Applicable	Admissions is a web only application
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Admissions is a web only application
503.4.2 Audio Description Controls	Not Applicable	Admissions is a web only application
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Admissions is a web only application
504.2.2 PDF Export	Partially Supports	
504.3 Prompts	Partially Supports	
504.4 Templates	Partially Supports	

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Admissions provides an electronic version of the support documentation on the use of the portal – End users with disabilities can request additional product support documentation by contacting our support center at admissionsupport@liaisonedu.com

Criteria	Conformance Level	Remarks and Explanations
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	End-users with disabilities can request additional product support documentation by contacting our support center at admissionsupport@liaisonedu.com
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Admissions provides an electronic version of the support documentation on the use of the portal – End users with disabilities can request additional product support documentation by contacting our support center at admissionsupport@liaisonedu.com
603.3 Accommodation of Communication Needs	Supports	Support service related to Admissions can be found at the Admissions help website. Currently, telephone communication provision does not support TTY or relay services. Users with disabilities can open support request directly at admissionsupport@liaisonedu.com